

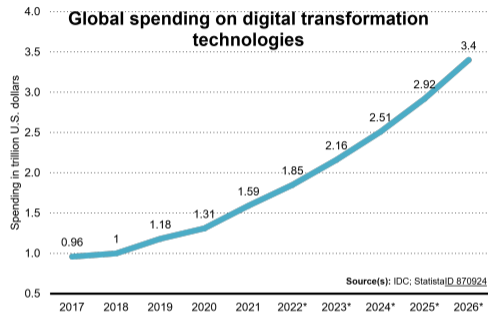
Data Risk, Firm Growth, and Innovation

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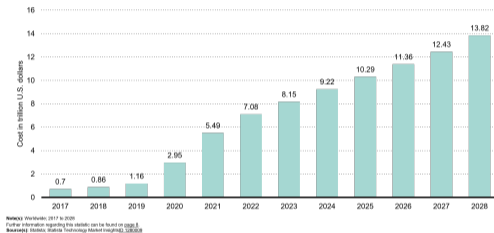
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Emergence of the data economy seems inevitable, but it comes with risks



Estimated cost of cybercrime worldwide 2017-2028 (in trillion U.S. dollars)



Firms are spending exponentially more on data (AI) technologies. Lots of opportunities for customization and efficiency.

Severity of attacks is on a rise; Cost surpasses the GDP of all but U.S. and China.

How do firms react in face of increasing cyber risk?

Question (1): How do firms change their financial, growth and innovation strategies in face of increasing cyber risk?

- Divert resources from innovation into protection
- Reduce growth, profitability, innovation
- Risk might impact AI-intensive firms the most

Question (2): Can cyber risk spur growth & innovation, especially in high-tech sectors?

- Forces innovation in data security
- Could spur broader tech advances
- Could benefit high-tech firms most, as they're at the digital forefront—possibly transforming data security challenges into innovation drivers

1-Click to success: The data security innovations behind Amazon's e-commerce dominance



United States Patent [18]	[11] Patent Number:	5,960,411
Hartman et al.	[45] Date of Patent:	Sep. 28, 1999
[54] METHOD AND SYSTEM FOR PLACING A PURCHASE ORDER VIA A COMMUNICATIONS NETWORK		
[75] Inventor: Peri Hartman, Jeffrey P. Bezos, Shl Kaphan, Joel Spiegel, all of Seattle, Wash.		
[73] Assignee: Amazon.com, Inc., Seattle, Wash.		

United States Patent [18]	[11] Patent Number:	5,727,163
Bezos	[45] Date of Patent:	Mar. 10, 1998
[54] SECURE METHOD FOR COMMUNICATING CREDIT CARD DATA WHEN PLACING AN ORDER ON A NONSECURE NETWORK		
[75] Inventor: Jeffrey P. Bezos, Bellevue, Wash.		
[73] Assignee: Amazon.com, Inc., Seattle, Wash.		

United States Patent [18]	[11] Patent Number:	5,715,399
Bezos	[45] Date of Patent:	Feb. 3, 1998
[54] SECURE METHOD AND SYSTEM FOR COMMUNICATING A LIST OF CREDIT CARD MEMBERS OVER A NON-SECURE NETWORK		
[75] Inventor: Jeffrey P. Bezos, Bellevue, Wash.		
[73] Assignee: Amazon.com, Inc., Seattle, Wash.		

- ▶ Amazon's 1-click ordering system revolutionized e-commerce
- ▶ Amazon's patent that underpins its 1-click ordering is its **most cited patent**—once Apple licensed it for iTunes
- ▶ This innovation is built on Amazon's earlier breakthrough patents in secure transmission of credit card information over unsecured network like internet
- ▶ These CS patents are Amazon's 7th and 9th most cited patents **ever**

Study design

- ▶ We study these questions both empirically and theoretically.
- ▶ **Empirically:** In the context of the US public firms...
 - ▶ Study the firm profitability, growth and innovation response to data risk
 - ▶ Develop a method to identify AI-intensive firms
 - ▶ To make *causal* statements, we use a quasi-experimental difference-in-difference analysis to study the impact of data breach notification laws on innovation
- ▶ **Theoretically:** Build a growth model...
 - ▶ Firms are subject to data risk (their data can be destroyed by cyber criminals)
 - ▶ AI-intensive firms invest in in-house data security
 - ▶ Non-AI firms buy external data security from AI firms
 - ▶ In-house data security augments product quality, external data security does not

Data and methodology

US Firm-level data: 2000-2022

1. Data breach risk: NLP method on firms' 10Ks from Florakis et al. (RFS, 2023)
2. Innovation: Extended patents from KPSS (2017)
3. Data security innovation: Data security patents based on USPTO classification
4. AI-intensity of firms: We develop ourselves
5. In-house data security protection: We develop ourselves

Explained variables of interest:

Innovation output: citation-weighted counts of patents *filed* by a firm in a year

Financial vars: size (log assets), profitability (ROA)

Methodology:

Poisson regressions, with Fixed effects and lagged cyber risk score

sDiD using the state-level adoption of Data Breach Notification Laws

Results: Higher data risk correlates to more innovation, growth and profits

	Citation-weighted Patent Count		Knowledge and R&D		Financial Vars	
	(1) Overall	(2) Non-CS	(3) Knowledge	(4) R&D	(5) Log assets	(6) ROA
L. Data-risk score	0.243** (0.134)	0.226* (0.131)	0.0612 (0.0563)	0.122* (0.0683)	0.159** (0.060)	0.065*** (0.019)
L. Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes	Yes
N	12900	14122	15111	21358	20238	20234

One standard-deviation increase in data risk leads to about 7% increase in patents filed; The effect is also observed in the non-data security patents; it leads to a 3% increase in R&D, 3.7% in firm size, and 1% in ROA.

Do AI-intensive firms respond differently to data risk?

Identifying AI-intensive firms

	Citation-weighted Patent Counts			R&D	Financial Vars	
	(1) Overall	(2) Product	(3) Process	(4) R&D	(5) Log assets	(6) ROA
L. Data-risk score $\times (AI = 0)$	0.216 (0.164)	0.132 (0.144)	-0.101 (0.165)	0.0783 (0.0888)	0.0798 (0.0509)	0.0189 (0.0174)
L. Data-risk score $\times (AI = 1)$	0.384** (0.174)	0.347** (0.148)	0.161 (0.165)	0.198* (0.0816)	0.249*** (0.070)	0.0811*** (0.027)
L. Firm Controls	Yes	Yes	Yes	Yes	Yes	Yes
Firm FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes	Yes
N	13375	11497	10786	21358	20238	20234

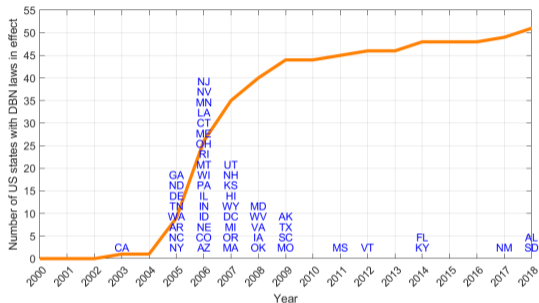
AI-intensive firms drive the results with just 40% of the observations

Addressing endogeneity

- ▶ **Limitations of simple regression with lagged data risk:**
 - ▶ Lagged variables may not fully account for **dynamic endogeneity**—where past, present, and future values of data risk and innovation influence each other.
- ▶ **Why we need exogenous variation:**
 - ▶ To establish a **causal relationship** by leveraging variation in data risk that is independent of the firm's innovation activities and other confounding factors.
 - ▶ An exogenous variation (instrument) provides a **clean source of variation** in data risk that can be used to isolate its impact on innovation, addressing endogeneity

Data Breach Notification Laws in the USA

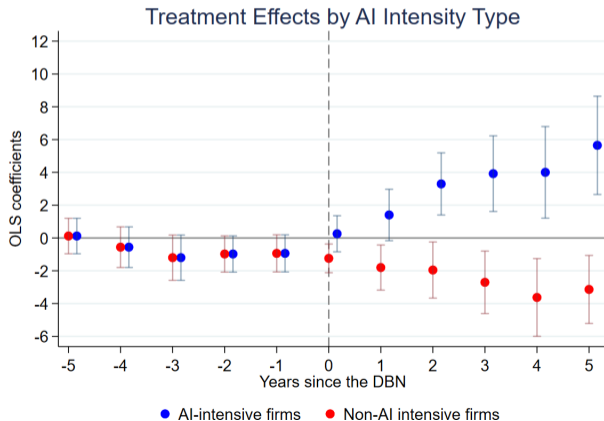
- ▶ DBNL mandate firms to notify individuals and state authorities depending on the breach's scale and severity.
- ▶ Laws include provisions for penalties for non-compliance, enforcing accountability for data protection.
- ▶ All 50 US states have enacted DBNL, in a staggered way. By 2008, over half of the states had adopted DBN law.
- ▶ Literature has shown DBN laws led to an increase in firm data risk.



Do data risk and data protection lead to **more overall innovation?**

Results on innovation input

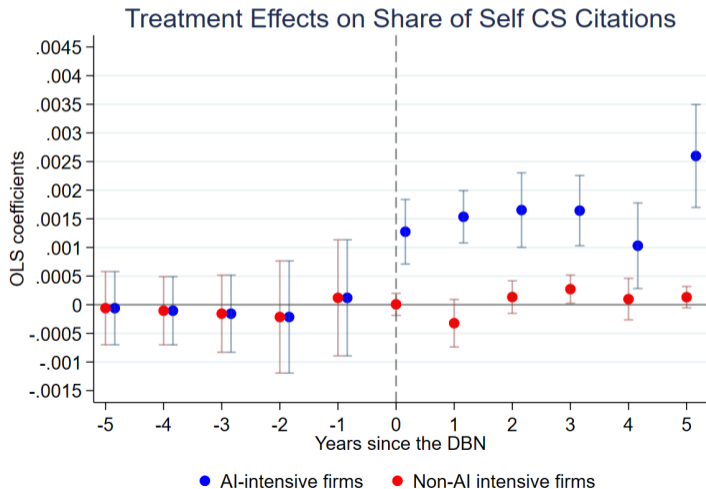
Figure: Citation-weighted patent count by data intensity (DI).



Does data risk lead to **more data security innovation**?

Identifying CS patents

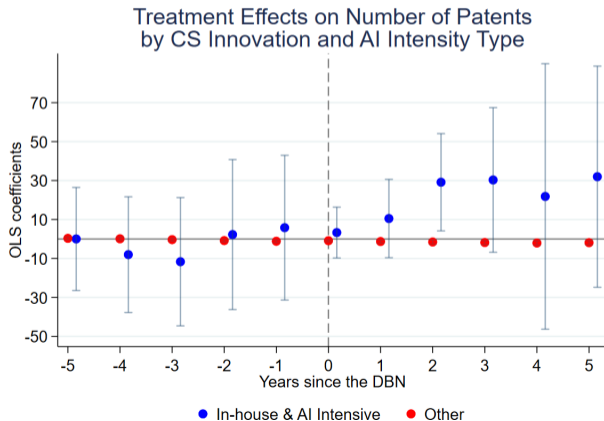
Figure: Share of *self*-data security patent citations by AI intensity (AI).



Do AI & in-house security firms respond differently to data risk?

AI-intensive firms

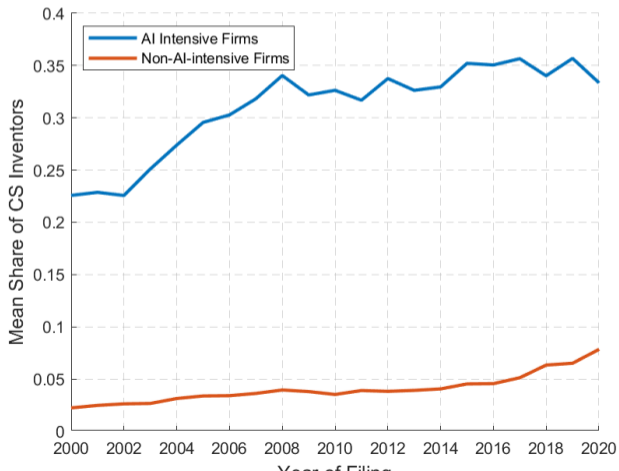
Figure: Citation-weighted patent count, AI intensity interacted with in-house protection



Do **AI** firms have engineers working both on data security and product development?

AI-intensive firms

Figure: Inventors common on data security patents and non-data security patents



In which years does data risk create positive externalities?

When does data risk have the most **intense effects**?

Figure: Treatment by cohort

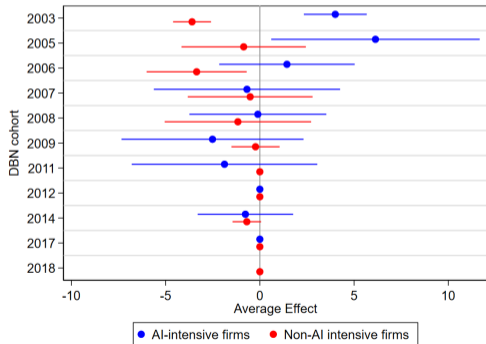
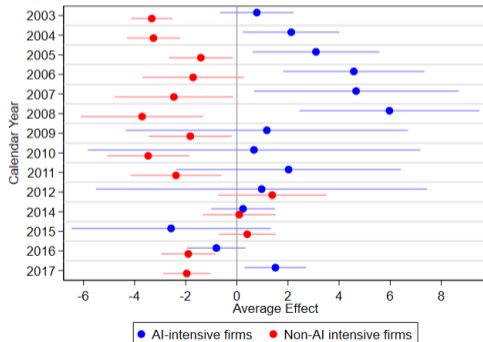


Figure: Treatment by calendar year



How do AI-intensive firms' **financial outcomes** change with data risk?

Figure: Size

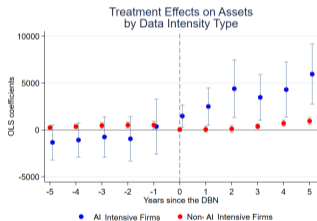


Figure: Profitability

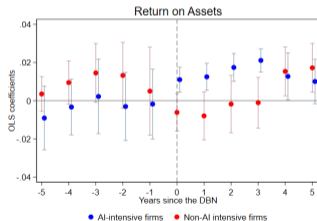
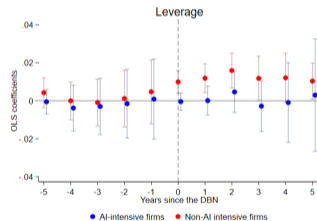


Figure: Leverage



Rationalize findings with a theoretical model

We build a **growth model of the data economy** and perform some comparative statics

- Firms maximize profits
- Data is information extracted from the relation with customers
- Data allows to accumulate knowledge
- Knowledge lowers uncertainty and improves efficiency in production

Cyber risk:

- Threatens data availability and, indirectly, the accumulation of knowledge
- Diverts resources from innovation to damage control

Basic building blocks: heterogeneous firms

Firm heterogeneity:

- Some firms are **high-capability** and develop security in-house [H-type firms]
- Other firms are **low-capability** and outsource [L-type]

H-firms invest in cyber security in order to:

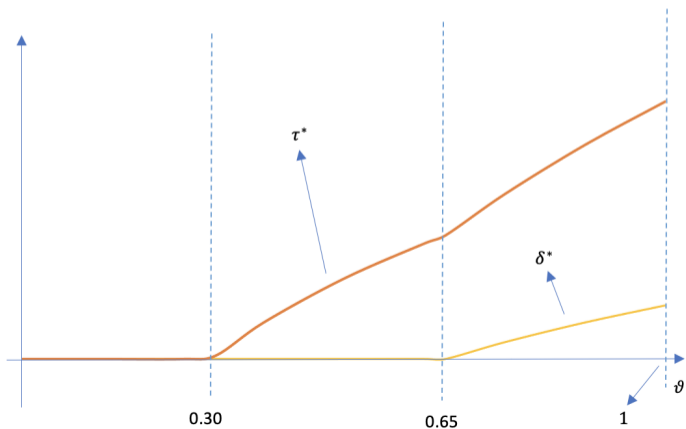
- Lower the impact of cyber risk over the availability of data
- **Foster innovation**, counteracting the resource diversion effect of cyber risk

L-firms acquire cyber security from H-firms:

- It secures their data and allows them to accumulate knowledge
- But they **cannot use the security resources to innovate** (they can use the program, but they don't know the code)

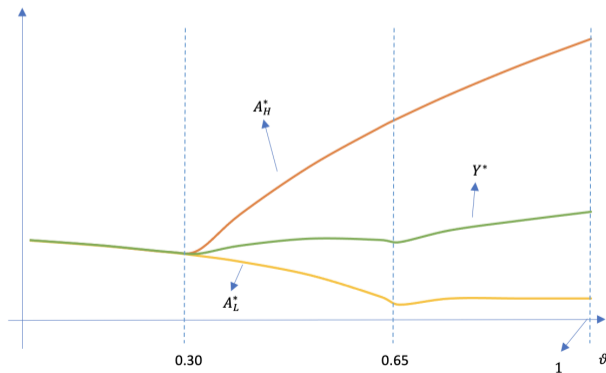
Graphical results (1): Investment in cyber security for different levels of cyber risk

- ▶ Two critical thresholds: L -type buy protection only for $\nu > 0.6583$.
- ▶ H -type are indifferent between investing in protection or not at a critical threshold level of $\nu = 0.3$.



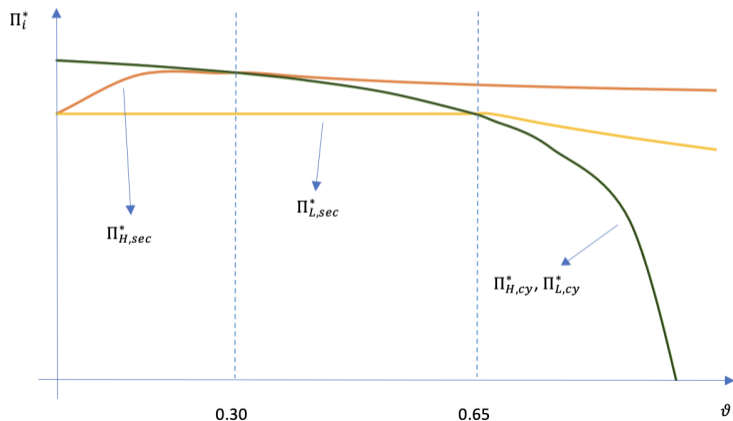
Graphical results (2): Output for different levels of cyber risk

- ▶ H-type (orange) use protection to innovate, \uparrow quality & quantity of production.
- ▶ L-type do not have this positive spillover; they use security only for protection.
- ▶ The evolution of Y^* gains momentum when L -type start protecting as well.



Graphical results (3): Profits for different levels of cyber risk

- ▶ Without protection, the profits (green) of H -type equal profits of L -type's.
- ▶ With protection, profits of H -type (orange) always higher than L -type's (yellow).
- ▶ As data risk increases, the profits of H -type decrease by less than L -type's.



Conclusion: Necessity is the Mother of Invention

- ▶ For a small subset of AI-intensive firms: innovations in digital protection spill over to overall product and service innovation (firms thrive amid cyber risk)
- ▶ For the majority of companies: cyber threats are disruptive, but negative effects are mitigated through security outsourcing
- ▶ The way forward: recognize the role of high-capability firms as guardians of cyber security and drivers of innovation & support SMEs accessibility to cyber innovation and cyber protection

Thank You!

Appendix

Data risk and innovation input

back

	<u>R&D Assets</u>	<u>Knowledge Assets</u>
	(1)	(2)
L.Data risk	0.116* (0.0657)	0.0753 (0.0541)
Size + other controls	Yes	Yes
Firm FE	Yes	Yes
Year FE	Yes	Yes
N	15038	14921

R&D assets \uparrow by about 3% following one-SD \uparrow in data risk

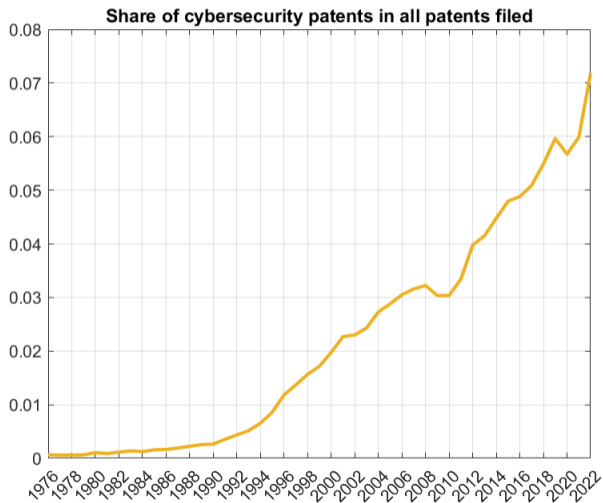
Data security patents

[back CS](#)

[back overall](#)

Identifying CS patent based on USPTO Cooperative Patent Classification (CPC) codes.
Example classification codes:

- ▶ G06F 21/ : "Security arrangements for protecting computers, components thereof, programs or data against unauthorised activity"
- ▶ H04L 9/00 "arrangements for secret or secure communications; Network security protocols."

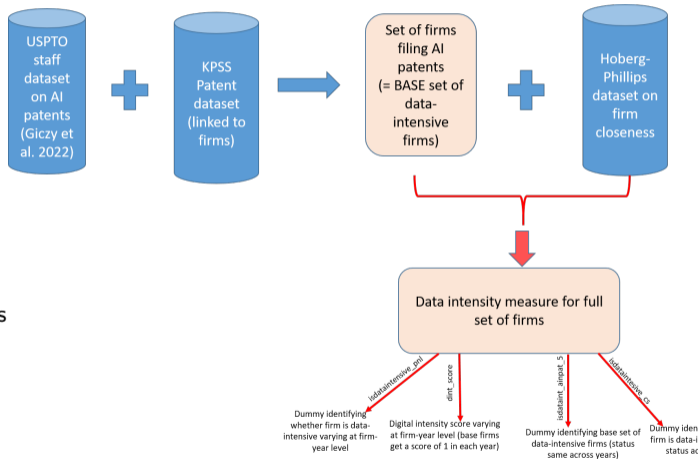


Identifying AI-intensive firms

back

The principle behind constructing set of data intensive firms:

- ▶ Firms active in AI innovation must be data intensive
- ▶ ⇒ Firms filing AI patents are data intensive ("base set of data-intensive firms")
- ▶ Firms that describe their business operations in similar words as the base set of data-intensive firms are also data intensive



Identifying in-house CS firms

back

The principle behind constructing set of firms with in-house data security protection:

- ▶ Examine backward citations of the public firms' patents (from the USPTO).
- ▶ Backward citations refer to the citations a patent makes to preceding patents, which serve as references or foundational works for the current patent.
- ▶ We ascertain whether the patent they cite is
 1. a data security patent and
 2. belongs to the firm itself
- ▶ Firms that cite their *own* data security patents in any of its patents are classified as in-house data security firms.
- ▶ For robustness, we also look at firms that cite their *own* data security patents in any of its non-data security patents are classified as narrower in-house data security firms.

