## High-Pressure, High-Paying Jobs?

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## Stress at work is at record high

Innere Kündigung, geringe Mitarbeiterbindung

Stresslevel weltweit auf Rekordhoch

SPIEGEL

Employee Stress Is At Record Highs – Should We Get Rid Of Managers? Forbes Arbeitsschutz BUCKLER THIPULS WENN DIGITALISIERUNG STRESS MACHT

2. Stress among the world's workers reached an all-time high — again.

GALLUP



Career stress: the average age of burnout is now 32 - and home working is making it worse

# This paper: work pressure, wages, and inequality

#### Work pressure (here)

Frequent tight deadlines and pressure to perform, frequent multitasking, frequent interruptions, minimum performance requirements

#### Key questions:

- Is there a compensating wage premium for work pressure? (Rosen 1986)
- Do differences in (valuation of) work pressure help explain existing wage inequalities?

# Preview of main findings

#### Part 1: In observational data, work pressure...

- ...is associated with adverse health and family outcomes
- ...is associated with an earnings premium, even within occupations

#### Part 2: Using a stated-preference experiment, we show that...

- ...willingness-to-pay to avoid pressure is sizable
- ...workers sort into high-pressure jobs based on preferences
- …accounting for pressure partly explains wage inequality

## Part 1: BIBB/BAuA Employment Surveys Surveys

- Survey of detailed workplace characteristics
- Waves: 1979, 1985/86, 1991/92, 1998/99, 2005/06, 2011/12, 2018
- Full-time employees in dependent employment in the private sector



# Survey questions to define high-pressure job

- 1. **Tight deadlines:** In your work, how often do you have tight deadlines and pressure to perform?
- 2. **Multitasking:** In your work, how often are you forced to carry out several tasks at the same time?
- 3. **Interruptions:** How often are you being interrupted, for example by colleagues, telephone calls, bad material, or machine malfunctions?
- 4. **Minimum requirements:** How often do you face a minimum/maximum requirement, in terms of quantity or in terms of the time needed to carry out a task?

$$HighPressure_i = \frac{\sum_j answer = often}{4}$$

# Validation: Pressure associated with adverse health outcomes even within occupations Characteristics



Coefficient of pressure index

# Validation: Pressure most important predictor of health problems



Prediction of health index: variable importance

# High-pressure jobs better paid even within occupations and industries..

	Dep	. Var.: 100	x Ln(mon	thly earni	ngs)
	(1)	(2)	(3)	(4)	(5)
High pressure	16.68***	13.98***	12.46***	9.37***	12.21***
	(3.33)	(2.10)	(1.92)	(2.07)	(1.86)
Adj. R2	0.01	0.33	0.43	0.49	0.52
Obs.	7825	7825	7825	7825	7825
Extended mincer controls					
Occupation & industry dummies					
Firm & job controls					
Task controls					

..partially because of higher hours, but also in terms of hourly wages

## Further evidence favoring compensating differentials

#### 1. Placebo Details

No connection between work pressure and earnings for civil servants

#### 2. Bounding Details

Use worker FE in IAB Linked Personnel Panel to provide lower bound

But: still challenging to estimate compensating differentials in observational data

Part 2: estimate worker's willingness-to-pay (WTP) to avoid work pressure with choice experiment

- ► Representative sample of German employees (N=3'305) in July 2022
- Choose between hypothetical jobs that differ in terms of wages, work pressure & other job attributes (Maestas et al. 2018)
- 10 choices + 2 attention checks



Modelling job choices (Hedonic Wage Reg)

$$V_{ijt} = \alpha + X'_{ijt}\beta + H'_{ijt}\theta + \delta \ln w_{ijt} + \epsilon_{ijt}$$

where

*V*<sub>ijt</sub>: Indirect utility
 *X*'<sub>ijt</sub>: Job amenities
 *H*'<sub>ijt</sub>: Hours
 *w*<sub>iit</sub>: Earnings

Assume logistic distribution to arrive at:

$$P(V_{ijt} > V_{ikt}) = \frac{\exp[(X'_{ijt} - X'_{ikt})\beta + (H'_{ijt} - H'_{ikt})\theta + \delta(\ln w_{ijt} - \ln w_{ikt})]}{1 + \exp[(X'_{ijt} - X'_{ikt})\beta + (H'_{ijt} - H'_{ikt})\theta + \delta(\ln w_{ijt} - \ln w_{ikt})]}$$

#### Willingness-to-pay estimate

Indifference condition:

$$\delta \ln w = \beta^r + \delta \ln(w - WTP^r)$$

And thus,

$$WTP^r = \left[1 - e^{\left(-\frac{\beta^r}{\delta}\right)}\right]$$

 $\Rightarrow$  WTP for job amenity in percent of wage

# Choosing wisely

	Job A	Job B
Work hours	40 hours per week	40 hours per week
Paid days off	30 days per year	30 days per year
Deadlines	often	occasionally
Multitasking: Multiple important tasks at the same time	often	often
Flexible schedule	no	no
Option to work from home	no	5 days per week
Mean commuting time to the workplace	45 minutes	45 minutes
Gross earnings	€ 59727 per year	€ 54935 per year

	Job A	Job B
Which job would you prefer?		

#### Sizeable WTP to avoid frequent tight deadlines Multitasking



Estimated WTP in % of wage

## ..also for multitasking **Back**



Estimated WTP in % of wage

# Strong sorting on WTP



# Work pressure partly explains existing inequalities



#### Conclusion

- Several pieces of evidence of compensating wage differential for work-related stress
- Quantitatively important trade-off between wages and work-related stress
- Implications for wage inequality

#### What are your comments?

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#### Appendix

# Summary stats by wave **Back**

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Wave	1979	1986	1999	2006	2012	2018
	(1)	(2)	(3)	(4)	(5)	(6)
	mean/sd	mean/sd	mean/sd	mean/sd	mean/sd	mean/sd
Deadlines	0.42	0.47	0.54	0.58	0.55	0.51
	(0.49)	(0.50)	(0.50)	(0.49)	(0.50)	(0.50)
Multitasking	0.48	0.41	0.43	0.61	0.60	0.62
C C	(0.50)	(0.49)	(0.49)	(0.49)	(0.49)	(0.49)
Interruptions		0.24	0.37	0.52	0.48	0.50
-	(.)	(0.43)	(0.48)	(0.50)	(0.50)	(0.50)
Minimum requirements	0.21	0.25	0.29	0.34	0.32	0.32
	(0.41)	(0.43)	(0.46)	(0.47)	(0.47)	(0.46)
High pressure index		0.34	0.41	0.51	0.49	0.49
	(.)	(0.28)	(0.31)	(0.31)	(0.31)	(0.31)
High education	0.05	0.06	0.10	0.18	0.19	0.23
	(0.22)	(0.23)	(0.30)	(0.39)	(0.39)	(0.42)
Medium education	0.82	0.71	0.76	0.73	0.73	0.67
	(0.38)	(0.45)	(0.43)	(0.44)	(0.44)	(0.47)
Low education	0.15	0.23	0.14	0.09	0.08	0.09
	(0.36)	(0.42)	(0.35)	(0.28)	(0.28)	(0.29)
Age	37.89	38.52	39.02	39.95	41.28	41.78
	(11.44)	(11.46)	(10.62)	(10.04)	(10.76)	(11.11)
Female	0.31	0.32	0.29	0.29	0.32	0.32
	(0.46)	(0.47)	(0.45)	(0.46)	(0.47)	(0.47)
Temporary contract		0.05	0.08	0.09	0.10	0.11
	(.)	(0.22)	(0.27)	(0.28)	(0.31)	(0.31)
Shift work	0.16	0.14	0.21	0.28	0.15	0.19
	(0.36)	(0.34)	(0.41)	(0.45)	(0.35)	(0.39)
Computer use	0.05	0.03	0.50	0.64	0.67	0.69
	(0.23)	(0.17)	(0.50)	(0.48)	(0.47)	(0.46)
Routine job	0.47	0.49	0.46	0.50	0.47	0.45
	(0.50)	(0.50)	(0.50)	(0.50)	(0.50)	(0.50)

# Survey questions to define high-pressure job

- 1. **Tight deadlines:** In your work, how often do you have tight deadlines and pressure to perform?
- 2. **Multitasking:** In your work, how often are you forced to carry out several tasks at the same time?
- 3. **Interruptions:** How often are you being interrupted, for example by colleagues, telephone calls, bad material, or machine malfunctions?
- 4. **Minimum requirements:** How often do you face a minimum requirement, in terms of quantity or in terms of the time needed to carry out a task?

# High- vs. low-pressure jobs **Back**

Panel A: Occupations with highest average pressure index	
Drivers of vehicles in railway traffic	.744
Occupations in geriatric care	.694
Occupations in editorial work and journalism	.662
Occupations in human medicine and dentistry	.658
Occupations in nursing, emergency medical services and obstetrics	.642
Panel B: Occupations with lowest average pressure index	
Painters and varnishers, plasterers, occupations in the waterproofing of buildings, preservation	.329
of structures and wooden building components	
Occupations in physical security, personal protection, fire protection and workplace safety	.346
Occupations in gardening	.346
Occupations in theology and church community work	.352
Occupations in wood-working and -processing	.37

#### Trend not due to shifts in worker composition



#### Trend not due to shifts in occupation composition



#### Trends for all components of our index **Back**



## ...partially because of higher hours..

Dep. Var.:	100 x Ln(work hours)					
	(1)	(2)	(3)	(4)	(5)	
High pressure	6.20***	6.43***	6.47***	6.58***	6.07***	
	(0.79)	(0.75)	(0.74)	(0.68)	(0.73)	
Adj. R2	0.02	0.08	0.14	0.17	0.17	
Obs.	7825	7825	7825	7825	7825	
Extended Mincer controls	No	Yes	Yes	Yes	Yes	
Occupation and industry dummies	No	No	Yes	Yes	Yes	
Firm and employment char.	No	No	No	Yes	Yes	
Task characteristics	No	No	No	No	Yes	

## ..but also due to higher wages per hour

Dep. Var.:		100 x Ln	(hourly v	wages)	
	(1)	(2)	(3)	(4)	(5)
High pressure	10.48***	7.55***	5.99***	2.79	6.13***
	(3.23)	(2.27)	(2.01)	(2.13)	(1.83)
Adj. R2	0.01	0.28	0.41	0.48	0.50
Obs.	7825	7825	7825	7825	7825
Extended Mincer controls	No	Yes	Yes	Yes	Yes
Occupation and industry dummies	No	No	Yes	Yes	Yes
Firm and employment char.	No	No	No	Yes	Yes
Task characteristics	No	No	No	No	Yes

## Heterogeneity of earnings premium



#### Characteristics of high-pressure jobs **Back**





## Are workers fully compensated? **Back**



Possible interpretation:

- Not fully compensated due to frictions
  - (e.g., Bonhomme and Jolivet, 2009)
- Workers do not interpret question as ceteris paribus
- Issues with estimation

#### Choice model

$$V_{ijt} = \alpha + X'_{ijt}\beta + H'_{ijt}\theta + \delta \ln w_{ijt} + \epsilon_{ijt},$$

where

X'<sub>ijt</sub>: Job amenities
H'<sub>ijt</sub>: Hours
w<sub>ijt</sub>: Earnings

Assume logistic distribution to arrive at:

$$P(V_{ijt} > V_{ikt}) = \frac{\exp[(X'_{ijt} - X'_{ikt})\beta + (H'_{ijt} - H'_{ikt})\theta + \delta(\ln w_{ijt} - \ln w_{ikt})]}{1 + \exp[(X'_{ijt} - X'_{ikt})\beta + (H'_{ijt} - H'_{ikt})\theta + \delta(\ln w_{ijt} - \ln w_{ikt})]}.$$



#### Willingness-to-pay estimate

Indifference condition:

$$\delta \ln w = \beta^r + \delta \ln(w - WTP^r),$$

And thus,

$$WTP^r = \left[1 - e^{\left(-\frac{\beta^r}{\delta}\right)}\right].$$

 $\Rightarrow$  WTP for job amenity in percent of wage

# Strong sorting on WTP



# Choosing wisely

	Job A	Job B
Arbeitsstunden	45 Stunden pro Woche	40 Stunden pro Woche
Urlaubstage	25 Tage pro Jahr	25 Tage pro Jahr
Termindruck	oft	oft
Multitasking: Mehrere wichtige Aufgaben gleichzeitig	gelegentlich	gelegentlich
Flexible Arbeitszeiten	nein	ja
Möglichkeit der Heimarbeit	nein	nein
Mittlere Dauer des Wegs zum Arbeitsplatz	45 Minuten	45 Minuten
Bruttoverdienst	€ 6898 pro Monat	€ 6191 pro Monat

	Job A	Job B
Welchen Job würden Sie bevorzugen?		

# Implications for earnings inequality

1. Mobility along the earnings distribution

Preferred estimate (13 log points):

- 0→ 1 pressure: 50th → 61th percentile in the aggregate earnings distribution among full-time employees in 2018
- ▶ 25th  $\rightarrow$  75th pct.: 50th  $\rightarrow$  55th percentile

#### 2. Earnings inequality

If all jobs had average level of work pressure in 2018, this would have reduced variance of log earnings by around 1.3%

Key reason: work pressure does not differ strongly between the upper and the lower part of the earnings distribution

# High-pressure jobs, anyone? Details

Dep. Var.:	Bad	Bad health		py with job	Family outcomes		
	Index	Sick days	Index	Change job	Married	No time for family	
	(1)	(2)	(3)	(4)	(5)	(6)	
High pressure	1.27***	3.29***	0.70***	0.13***	0.03	0.22***	
	(0.06)	(0.92)	(0.06)	(0.02)	(0.02)	(0.03)	
Mean dep.	-0.01	14.88	-0.01	0.19	0.51	0.18	
Adj. R2	0.21	0.11	0.09	0.06	0.18	0.09	
Obs.	7793	5110	7585	7694	7846	7823	
Ext. Mincer	Yes	Yes	Yes	Yes	Yes	Yes	
Occ. and ind. FE	Yes	Yes	Yes	Yes	Yes	Yes	

#### Placebo: "compensating differentials" for civil servants?

For civil servants, compensating differentials should arguably not play a role:

- 1. Largely fixed pay schedules
- 2. Stronger labor market frictions

Example: Teacher or police officer in high-pressure environment paid  $\sim$  same as in low-pressure environment

# Civil servants do not earn more in high pressure jobs..

Dep. Var.:		Ln(mo	nthly ea	rnings)	
	(1)	(2)	(3)	(4)	(5)
High pressure	2.64	2.32	0.24	0.75	2.50
	(6.40)	(4.28)	(4.13)	(3.84)	(3.74)
Adj. R2	-0.00	0.43	0.46	0.48	0.49
Obs.	995	996	996	995	995
Extended Mincer controls	No	Yes	Yes	Yes	Yes
Occupation and industry dummies	No	No	Yes	Yes	Yes
Firm and employment char.	No	No	No	Yes	Yes
Task characteristics	No	No	No	No	Yes

#### ..but still need to work more hours..

Dep. Var.:	Ln(work hours)				
	(1)	(2)	(3)	(4)	(5)
High pressure	7.61***	7.96***	7.70***	7.26***	6.76***
	(2.13)	(1.62)	(1.59)	(1.64)	(1.72)
Adj. R2	0.02	0.11	0.17	0.18	0.19
Obs.	995	996	996	995	995
Extended Mincer controls	No	Yes	Yes	Yes	Yes
Occupation and industry dummies	No	No	Yes	Yes	Yes
Firm and employment char.	No	No	No	Yes	Yes
Task characteristics	No	No	No	No	Yes

## ...so they earn lower hourly wages in these jobs 🔤

Dep. Var.:	Ln(hourly wages)						
	(1)	(2)	(3)	(4)	(5)		
High pressure	-4.97	-5.64	-7.45**	-6.51*	-4.26		
	(5.84)	(3.59)	(3.44)	(3.34)	(2.98)		
Adj. R2	0.00	0.41	0.44	0.46	0.48		
Obs.	995	996	996	995	995		
Extended Mincer controls	No	Yes	Yes	Yes	Yes		
Occupation and industry dummies	No	No	Yes	Yes	Yes		
Firm and employment char.	No	No	No	Yes	Yes		
Task characteristics	No	No	No	No	Yes		

#### Additional data: Linked Personnel Panel

- Worker- and establishment-level survey carried out by IAB
- Link to administrative IAB data on worker careers
- Waves 2012/13, 2014/15, 2016/17, 2018/19
- Panel dimension for parts of the sample

### Survey question to define work pressure

"I often have deadline pressure over a longer period of time or have to manage several important tasks at the same time."

High pressure = 1 if answer = "applies fully" or "applies mostly"

 $\Rightarrow$  Similar, but not exactly identical to first data set

#### Worker FE: lower bound on comp. differential!

1. Worker mobility between firms is endogenous (Lavetti/Schmutte 2018)

- Workers move to "better" jobs (higher wages and better amenities) since both consumption and amenities are normal goods
- Negative correlation between wages and pressure within person across jobs
- Coefficient severely downward-biased Details

2. Within-person changes in pressure might reflect measurement error (attenuation bias)

# Issue: imputed wage changes **Back**

For workers with imputed wages, wage changes over time reflect pure noise

Two solutions:

- 1. Drop workers with imputed wages
- 2. Replace imputed wage with self-reported wage from survey

### Worker FE analysis: positive lower bound

Dep. Var.:	100 x Ln(monthly earnings)						
		Drop	censored	Self-reported wage			
	(1)	(2)	(3)	(4)	(5)		
High pressure	6.32***	0.60**	0.85**	0.62	0.87***		
	(1.25)	(0.25)	(0.36)	(0.39)	(0.38)		
Obs.	17,180	13,819	4,165	16,726	5,151		
Worker FE	No	Yes	Yes	Yes	Yes		
Restrict on $>=$ 3 panel obs.	No	No	Yes	No	Yes		

Controls: education, cubic age, firm tenure, gender, occupation and industry dummies, year dummies











# Attention, please

Wie Sie festgestellt haben, interessieren wir uns in dieser Befragung dafür, warum Menschen einen bestimmten Job gegenüber einem anderen bevorzugen. Wir möchten auch wissen, ob Menschen Fragen wie diese sorgfaltig lesen. Um zu zeigen, dass Sie bis hierher gelesen haben. Ignorieren Sie bitte die folgende Frage. Markiteren Sie bitte einfach die Option "Sonstiger Grund", und tragen Sie, keiner" in das Textfeld ein. Ja, bitte ignorieren Sie die Frage und verfahren Sie vie beschrieben. Dankel

Wenn Sie über Ihre zukünftige berufliche Tätigkeit nachdenken, was ist der wichtigste Grund dafür, ein neues Jobangebot zu akzeptieren?

- O Finanzielle Gründe, angemessener Verdienst
- Flexibilität bzgl. Arbeitszeiten
- 🔘 Anzahl der Urlaubstage
- O Möglichkeit der Heimarbeit
- Länge des Wegs zur Arbeitsstätte
- O Häufigkeit von Termindruck
- O Häufigkeit von mehreren wichtigen Aufgaben, die gleichzeitig erledigt werden müssen
- O Passende Anzahl von Arbeitsstunden pro Woche
- Sonstiger Grund (bitte angeben):



#### Work pressure has increased Composition Occupation Comport



#### Pressure, health and wages: evidence from 2018 wave

 $y_i = \beta HighPressure_i + M'_i\gamma + Occ_i + Ind_i + F'_i\delta + T'_i\omega + \epsilon_i$ 

- y: outcome, e.g. health/log wage/log earnings
- ► *M*'<sub>*i*</sub>: Extended Mincer controls (educ, gender, age, german, NUTS2, pop. density)
- ► Occ<sub>i</sub> and Ind<sub>i</sub>: occupation and industry FE (2-digit KldB2010/ 2-digit WZ2008)
- +  $F'_i$ : firm and job characteristics (works council, temp. empl. agency, hierarchy level, firm size bins, commuting, temp. contract, normal work hours, stand-by)
- +  $T'_i$ : task characteristics (routine, codifiable, computer use, phys. req.)
- $\epsilon_i$  allows for clustering within occupation

#### Comparison to other job attributes

